



Communicating with Respect and Appreciation

Description

Those who manage to establish a good relationship with those they speak to can have more constructive discussions and achieve better work results. The key is communicating with respect and appreciation with a prerequisite of an "open ear" for one's own sensitivities as well as the known sensitivities of the person you're having a conversation with. This course aims to help you build up sustainable relationships with dialog partners through clear and precise "I-messages" on one hand, while simultaneously being aware of the other person's point of view. This creates the basis for constructive dialog.

Traget Audience

Managers at all executive levels who are interested in the topic of appreciative communication and who want to be able to communicate with respect and appreciation

Learning Objectives

- Understanding yourself and your communication behaviour better
- Being able to communicate with respect and appreciation by preparing properly
- Being able to communicate your view in an understandable way
- Knowing the various types of I-statements, giving you a better understanding of communicative acts